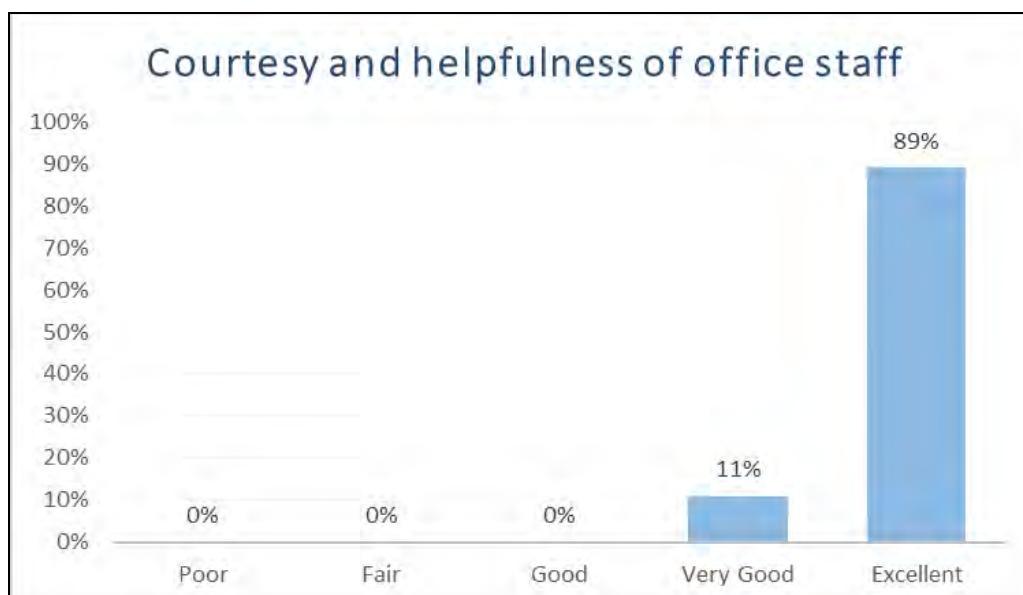
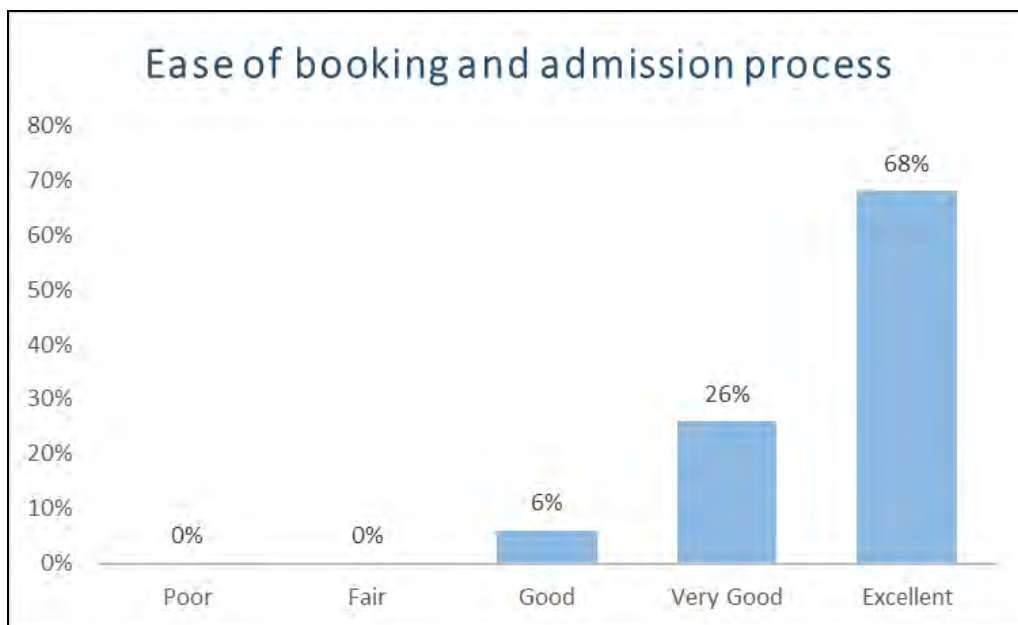


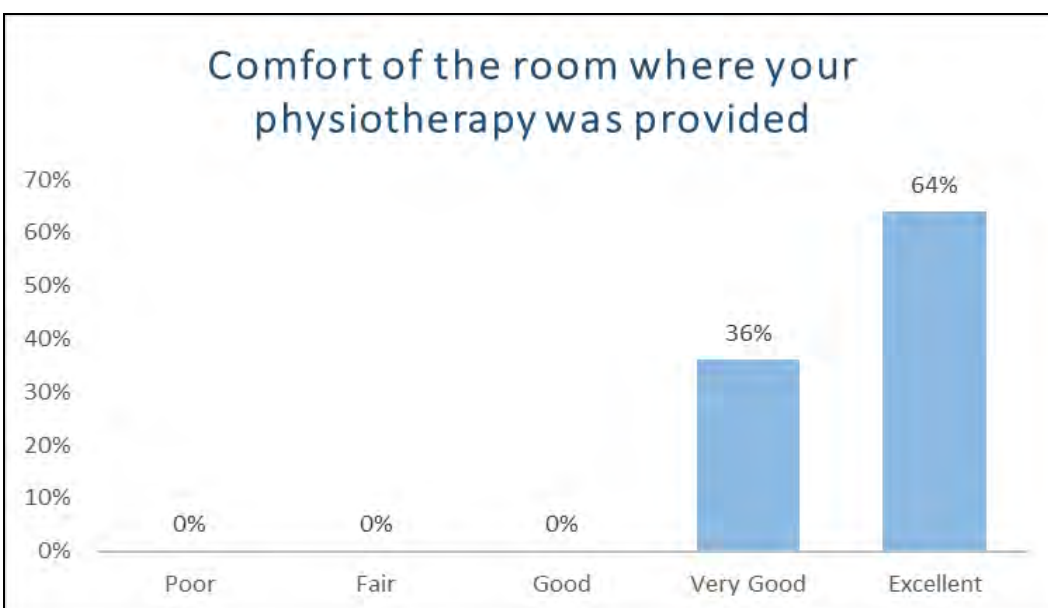
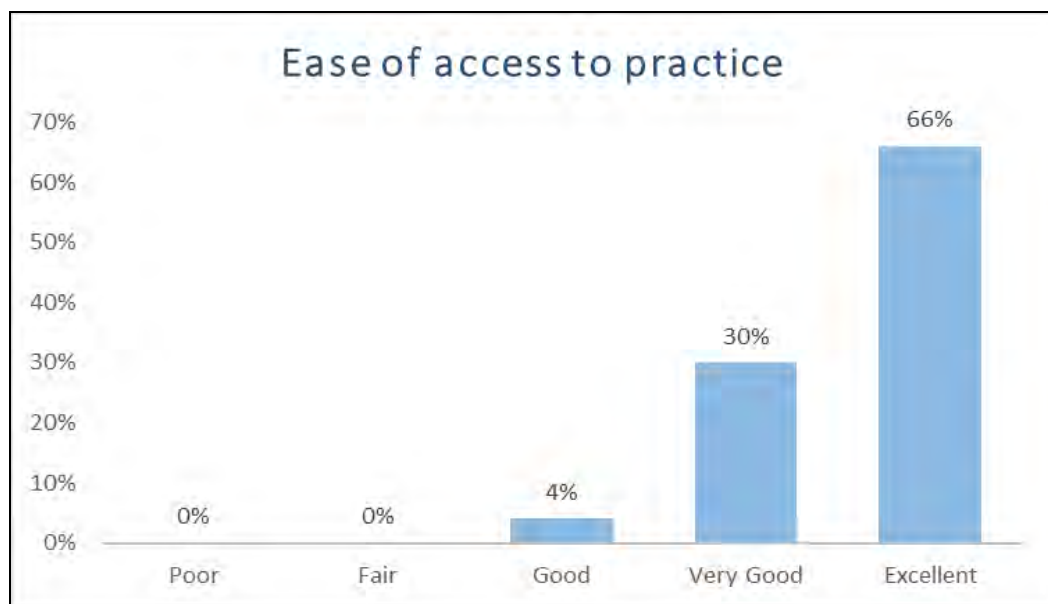
RESULTS FROM OUR PATIENT SATISFACTION SURVEY – APRIL 2022

During April 2022 we asked all of our regular patients to complete a short patient satisfaction survey. Over 100 of these were completed and the results are laid out below.

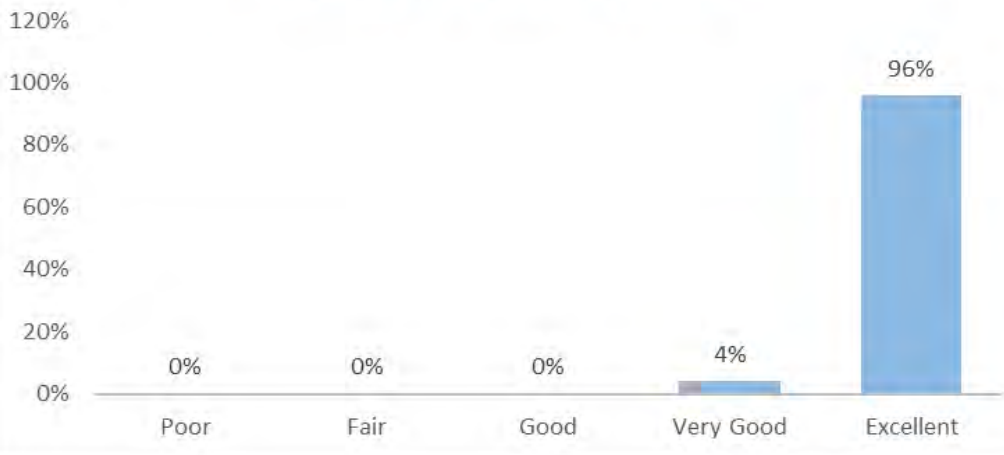
Thank you to all of our patients. We are delighted with this result and all of the wonderful comments that you wrote about our physios and office staff. **100% of you rated the overall professional care you received from your physiotherapist as either very good (9%) or excellent (91%).**

The Results:

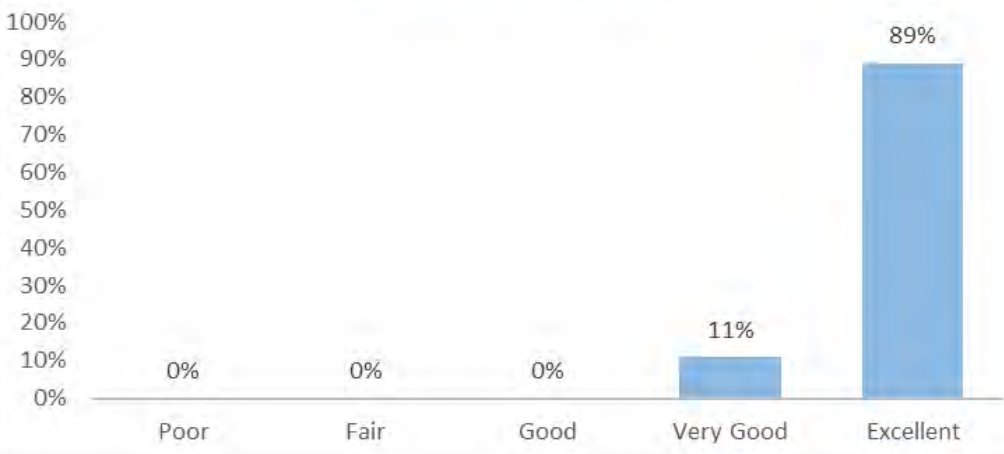




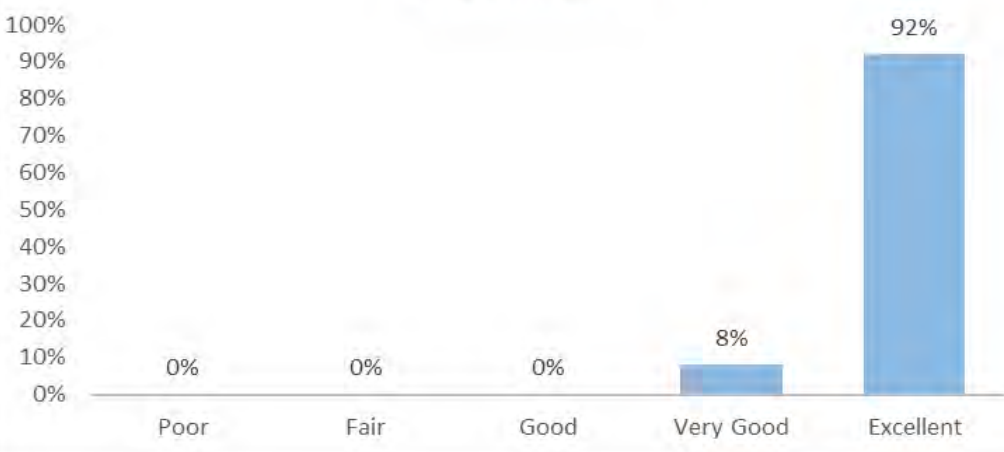
Ability of physiotherapist to put you at ease and reassure you



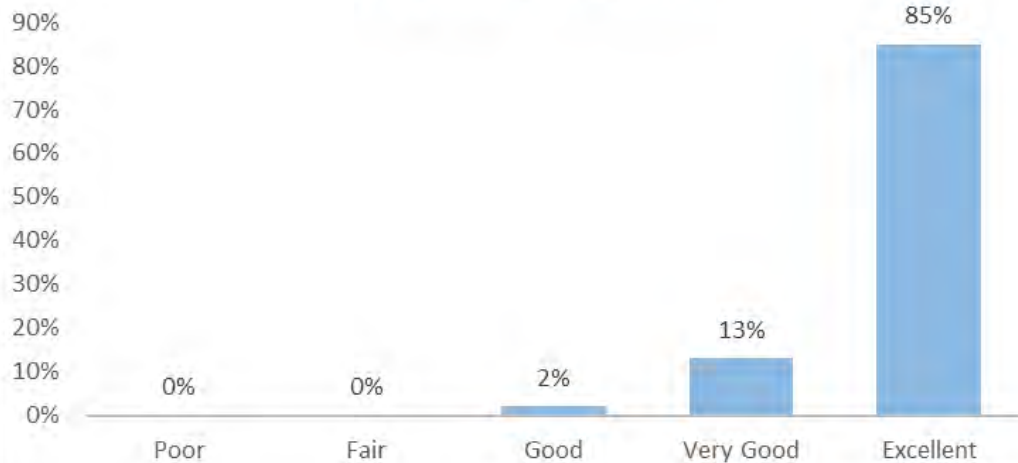
Explanation of your problem and treatment plan



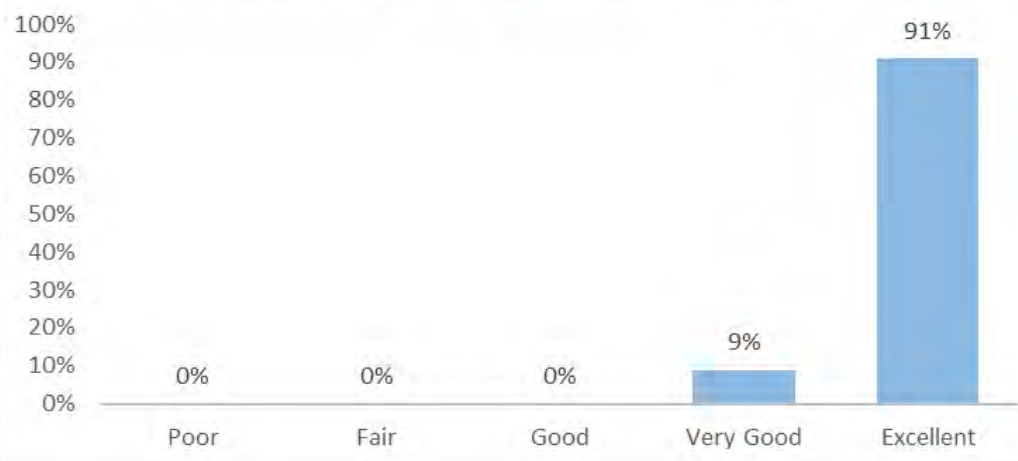
Feeling of security at all times during the treatment



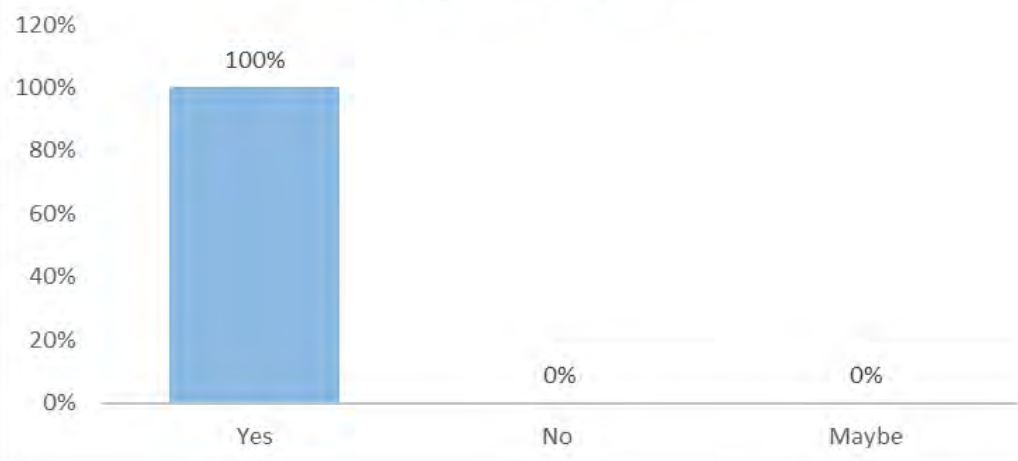
Extent to which treatment was adapted to your problem



Please rate the overall professional care you received from your physiotherapist



Would you recommend this practice to family and friends?



A selection of the comments, compliments and other feedback:

'I have felt very reassured by my treatment at the practice and cannot recommend it highly enough'

'First class practice. Highly recommended'

'Treatment has really helped when I wondered if I would ever feel better!'

'Always look forward to appointments – know that I'm getting the right advice and treatment'

'Very happy with all aspects of care provided. The pilates classes also excellent and joined up with my physio'

'I have found my experience to be consistently excellent. I would thoroughly recommend the practice for professionalism, effectiveness and friendly care'

'Tim is an excellent physiotherapist and always progressive in his treatment/advice etc'

'I feel totally confident in Tom's abilities and skills'

'Staff are always cheerful and welcoming'

'Thank you for being a lovely practice. Always friendly & excellent physios'

'It's worked for me and I've recommended Tim to several others'

'Tom Widmer is very easy to talk to and inspired confidence'

'Excellent treatment by Tim, thank you'

'All round very good and friendly'

Thank you